Accessible Client Service Feedback Form

Educators Financial Group is committed to providing high quality customer service. We value all of our clients and welcome your comments to help us monitor and improve our services. Please submit your completed form to any of the following:

Mail or In Person: Educators Financial Group
1105 – 2225 Sheppard Ave. East, Toronto, Ontario M2J 5C2

Fax: 416-752-6649 / 1-888-662-2209

Email: careers@educatorsfinancialgroup.ca

Date and time of contact: _____

Was the customer service we provided to you in an accessible manner?

☐ Yes ☐ No (please explain below) ☐ Partially (please explain below)

Did you experience any accessibility issue when dealing with our goods & services, information, etc.?

☐ Yes (please explain below) ☐ No ☐ Partially (please explain below)

Details of your client experience.

If you wish to be contacted by Educators Financial Group, please provide your information:

Full name	Phone No. (Day)	Phone No. (Evening)
Address	Email address	

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. We appreciate your feedback.