



# Accessible Client Service Feedback Form

Educators Financial Group is committed to providing high quality clients service. We value all of our clients and welcome your comments to help us monitor and improve our services. Please submit your completed form to any of the following:

**Mail or In Person:** Educators Financial Group  
1105 – 2225 Sheppard Ave. East, Toronto, Ontario M2J 5C2  
**Fax:** 416-752-6649 / 1-888-662-2209  
**Email:** info@educatorsfinancialgroup.ca

Date and time of contact: \_\_\_\_\_

Did we respond to your client service needs?

YES  NO (please explain below)

Was our client's service provided to you in an accessible manner?

YES  SOMEWHAT  NO (please explain below)

Details of your clients service experience.

**If you wish to be contacted by Educators Financial Group, please provide your information:**

Full name	Phone No. (Day)	Phone No. (Evening)
Address	Email address	

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. We appreciate your feedback.